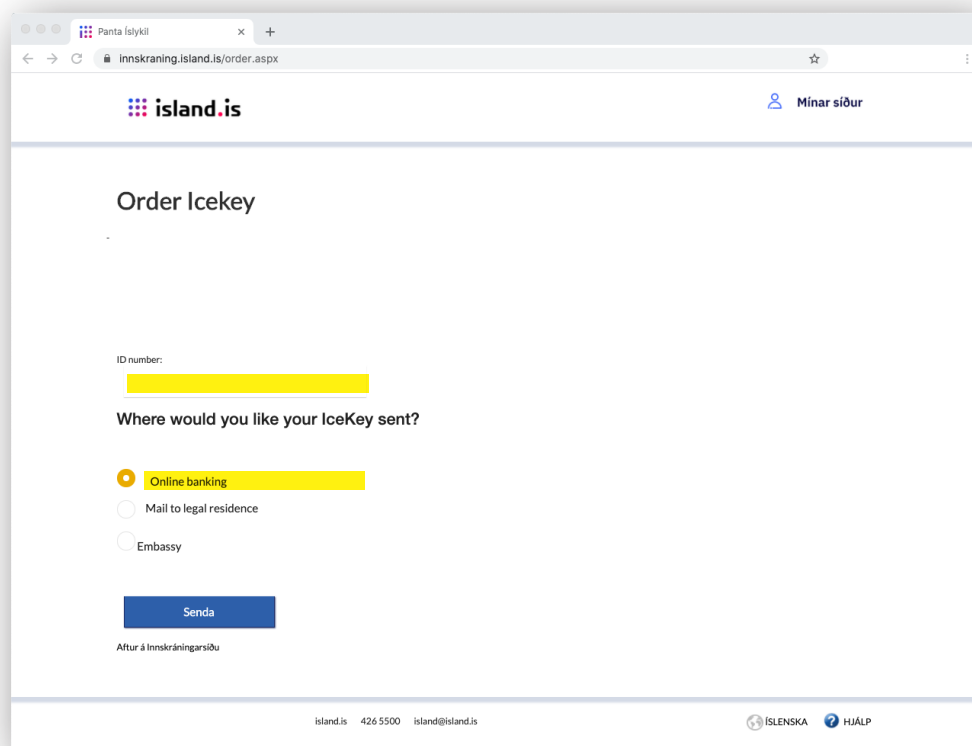


How to get an IceKey

You will need an IceKey to apply for unemployment benefits. IceKeys are electronic passwords which are distributed by the Icelandic government and are used not only on many official websites but also on numerous non-government websites.

If you do not yet have an IceKey, go to <https://innskraning.island.is/order.aspx> where you can choose English at the bottom:



The screenshot shows a web browser window with the URL <https://innskraning.island.is/order.aspx>. The page title is "Order Icekey". The form includes a field for "ID number:" with a yellow highlight. Below it, the question "Where would you like your IceKey sent?" is followed by three radio button options: "Online banking" (selected and highlighted in yellow), "Mail to legal residence", and "Embassy". A blue "Senda" button is at the bottom of the form. The footer contains the text "island.is 426 5500 island@island.is" and "ISLENSKA HJÁLP".

Simply type in your Icelandic ID number (*kennitala*) and then select how you want to get your IceKey. If you select “Online banking”, it should become available in the folder for “Electronic documents” on your online banking website in 5 to 10 minutes.